



25th Infantry Division Office of the Inspector General



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**For more information visit our Webpage at:
<http://www.25idl.army.mil/IG.html>**

Before You Tell it to Your Inspector General

- ❖ **Be sure you have a problem, not just a peeve.**
(Just because the DFAC serves steamed broccoli, and you don't like steamed broccoli, doesn't mean the DFAC's food is bad)
- ❖ **Give your chain of command a chance to solve the problem.**
(Many problems can be addressed by the chain of command)
- ❖ **Be honest and don't provide misleading information.**
(IGs will discover the truth quickly in most cases and there are penalties for knowingly providing false information)
- ❖ **Keep in mind that IGs are not policy makers.**
(If a policy is flawed you can submit proposed change on a DA form 2028)
- ❖ **Keep in mind that IGs can only recommend, not order a resolution.**
(Only Commanders can order; the role of the IG is to advise the Commander)
- ❖ **Remember IGs can only resolve a case on the basis of fact.**
(Your claim that a supervisor has violated the rules doesn't make it fact. A claim must be supported with evidence)
- ❖ **Don't expect instant action on your request... Be patient.**
(Investigations and inquiries take time)
- ❖ **Be prepared to take "No" for the answer.**
(In any case "Yes" or "No", the IG will explain why)

To complain without fear of reprisal is the right of any Soldier, Civilian, or Family Member seeking IG help. After all, problem solving is one of the IG's primary missions.